

ZAMFARA STATE INTERNAL REVENUE SERVICE - GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM
FOURTH QUARTER 2024

S/ N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE DEPARTMENT / UNIT	MODE/CHANNEL OF RECEIVING GRIEVANCE	DETAILS OF WHERE THE REPORT WAS MADE	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
1	15 / 2024	Unanimous	Sabon Gari	3/10/2024	Tax Payment	Direct Assessment	in-person	ZIRS HQ	Resolved	Settled	Resolved	Satisfied	Physical Witnessing	SAFIYANU GARBA
2	16/ 2024	Unanimous	-	21/10/2024	Delay In Issuance of Vehicle Registration	MLA	in-person	ZIRS HQ	Resolved	Settled	Resolved	Satisfied	Physical Witnessing	SAFIYANU GARBA
3	17 / 2024	Lukman Yusuf	Unguwar Yarima	29/10/2024	Tax Payment	Direct Assessment	in-person	ZIRS HQ	Resolved	Settled	Resolved	Satisfied	Physical Witnessing	SAFIYANU GARBA
4	18/2024	Yarima Halilu	-	23/11/2024	Motorcycle Daily Ticketing	Other Taxes	in-person	ZIRS HQ	Resolved	Settled	Resolved	Satisfied	Physical Witnessing	SAFIYANU GARBA
5	19/2024	Unanimous	Lalan	19/12/2024	Kurkura Daily Ticketing	Other Taxes	in-person	ZIRS HQ	Resolved	Settled	Resolved	Satisfied	Physical Witnessing	SAFIYANU GARBA